

MINUTES OF THE MEETING

AGENDA: REDRESSES OF GRIEVANCES OF BIDDERS REGARDING PROCUREMENT OF BIOMEDICAL EQUIPMENT FOR HEALTH FACILITIES DISTRICT VEHARI FOR THE FISCAL YEAR 2018-19

Date & Time: 23.05.2019 @ 12:30 Pm

Venue: Committee Room CEO DHA Vehari

A meeting of the Grievance Redressal Committee was held to redress the grievances of the bidders, as per Rule 67 of Punjab Procurement Rules, 2014, for procurement of biomedical equipment for health facilities District Vehari for Fiscal Year 2018-19. Following members participated in the meeting:-

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| 1. District Health Officer (PS) DHA Vehari | Chairman |
| 2. Divisional Engineer (BERC) PS Health | Member |
| 3. Deputy Director (B&A) DHA Vehari | Member |
| 4. Procurement Officer THQ Burewala | Member |

The Representative of the following firm were also present:-

1. M/s KASBN International	7. M/s Al-Kareem Medical Technologies
2. M/s Hospital Supply Corporation	8. M/s Bestech Enterprises
3. M/s Total Technologies	9. M/s Mediland Pakistan
4. M/s Hospicare Systems	10. M/s Sial Traders
5. M/s Saarf Medical Solution	11. G-Med
6. M/s Vital Care	12. Medequips Pvt. Ltd.

Redressal of Grievances for the Technical Evaluation of Bids for the procurement of following Biomedical Equipment:-

Name of Item	QTY	Estimated Unit Price Rs.
1. Blood Gas Analyzer	1	800,000/-
2. Hypo Hyperthermia	3	700,000/-
3. Monitor with Etco2	6	650,000/-
4. Heavy Duty Steam Sterilizer	1	8900,000/-
5. Electro Surgical Unit	2	800,000/-
6. Central Supply System	1	100,000,00/-
7. Baby Incubator	2	1500,000/-
8. Phototherapy Light	1	300,000/-
9. Mattress with Cover	90	10,000/-

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10. Dialysis Machine	6	1400,000/-
11. Tilt able	2	290,000/-
12. CPM Knee Unit	2	885,000/-
13. EMS	2	330,000/-
14. Oxygen Concentrator	1	150,000/-

PROCEEDING:

- Background of the case is that District Health Authority Vehari invited bids for procurement of Biomedical Equipment and other items for Health Facilities District Vehari, through advertisement in national press **(Dawn Lahore) on 12.04.2019** & websites of Punjab Procurement Regularity Authority Punjab. The process was initiated for the recommended list of Biomedical Equipment and other items for Health Facilities District Vehari. In response there to, 19 applications were received for Medical Equipment and opened on **27-04-2019**.
- The finalized technical evaluation report was uploaded on the official website of Punjab Procurement Regularity Authority Punjab on **Dated: 11-05-2019**. Against the Technical Evaluation Report, Grievances were received from aggrieved **bidders up to 21-05-2019** which were placed before the Grievance Redressal Committee for decision.
- The case wise proceedings of the meeting are as follows:-

Name of Firm	M/s KASBN International
Item No.1	Tilt Table Model: Azuryt-II, Make: AC International, Poland
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Past performance ▪ Three-section bench offers multiple exercising. (one section) ▪ The bench can also be adjusted to suit the user's needs. (N/A)
Grievances of Applicant	<ul style="list-style-type: none"> ▪ Copy of supply order is attached herewith for your perusal ▪ Our quoted model is consists of three-section: footrest, Main plate and table with adjustable height ▪ Quoted model have adjustable angel and height as per user's need
DECISION	The Representative from M/s KASBN International attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected and the status of the firm is declared

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	as "Non-Responsive". Due to following reasons <ul style="list-style-type: none"> ▪ Three-section bench offers multiple exercising. (one section) ▪ The bench can also be adjusted to suit the user's needs. (N/A)
Item No. 2	CPM Knee Unit Model: Fisiotek-300-E, Make: Rimec, Italy
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Past performance ▪ Hip Extension: 10° (07°) ▪ Sizes Adjustable of Leg, Tibia, Femur ▪ Speeds: 45° to 155° /min or higher ▪ Range of motion ▪ (ROM): -10° to 120° ▪ Patient weight: 130kg or higher
Grievances of Applicant	<ul style="list-style-type: none"> ▪ Copy of supply order is attached herewith for your perusal ▪ Quoted model have the capability of repetitions to flexion limit with a range of movement: 7° to 115° ▪ Quoted model have the variety of hip and knee mobilization as per user's need. ▪ Quoted model have the feature of speed control ▪ Quoted model have both the range of motion/movement: knee and hip ▪ Quoted model have range of motion/movement (ROM): - 10° to 120° ▪ Quoted model have the patient weight of 135kg
<u>DECISION</u>	<p>The Representative from M/s KASBN International attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected and the status of the firm is declared as "Non-Responsive". Because it failed to show compliance from their technical literature</p> <ul style="list-style-type: none"> ▪ Hip Extension: 10° (07°) ▪ Sizes Adjustable of Leg, Tibia, Femur ▪ Speeds: 45° to 155° /min or higher ▪ Range of motion ▪ (ROM): -10° to 120° ▪ Patient weight: 130kg or higher
Item No. 3	EMS Model: Modulo Medical 2, Make: Fisioline, Italy
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Past performance
Grievances of Applicant	<ul style="list-style-type: none"> ▪ Copy of supply order & performance certificate is attached herewith for your perusal

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<p>DECISION</p>	<p>The Representative from M/s KASBN International attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive".</p>
<p>Item No. 4</p>	<p>Phototherapy Light Model: FL-2010, Make: Alfamedic S.r.o</p>
<p>Bid Status</p>	<p>Non-Responsive</p>
<p>Reasons of Rejections</p>	<ul style="list-style-type: none"> ▪ Low Irradiance mode: 20-25µW/Cm²/nm ▪ Maximum noise level 35db (A)
<p>Grievances of Applicant</p>	<ul style="list-style-type: none"> ▪ Our quoted model Irradiance level 50µW/cm² /nm low Irradiance mode does not any clinical effect on patients. Please consider it as minor deviation and accept our technical offer. ▪ Our Quoted model have noise level 33 dBA copy of brochure is attached herewith for your perusal
<p>DECISION</p>	<p>The Representative from M/s KASBN International attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected and the status of the firm is declared as "Non-Responsive". Because it failed to show compliance from their technical literature</p> <ul style="list-style-type: none"> ▪ Low Irradiance mode: 20-25µW/Cm²/nm
<p>Item No. 5</p>	<p>Oxygen Concentrator Model: Horizon S5, Make: Scaleo Medical</p>
<p>Bid Status</p>	<p>Non-Responsive</p>
<p>Reasons of Rejections</p>	<ul style="list-style-type: none"> ▪ Oxygen Concentrator with built-in oxygen purity indicator not found ▪ High and low oxygen alarm not found
<p>Grievances of Applicant</p>	<ul style="list-style-type: none"> ▪ Our quoted model has built-in Oxygen purity Indicator please review again product brochure attached with our technical offer. ▪ Our quoted model has high and low oxygen alarm please review again product brochure attached with our technical offer.
<p>DECISION</p>	<p>The Representative from M/s KASBN International attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected and the status of the firm is declared as "Non-Responsive". Because it failed to show compliance from their technical literature</p> <ul style="list-style-type: none"> ▪ Oxygen Concentrator with built-in oxygen purity indicator not found

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Name of Firm	M/s Hospital Supply Corporation
Item No.1	Reverse Osmosis Plant Model: AMS-300GPD, Make: Local Pakistan
Bid Status	Responsive
Reasons of Rejections	
Grievances of Applicant	<ul style="list-style-type: none"> It is cleared that we are only company who are qualified in all segments of evaluation criteria and listed Responsive while another bidder was also responsive although they did not qualified according to the criteria. At this stage you are requested to kindly share us the facts and figures of the evaluation criteria which makes the non-qualifier bidder are responsive one.
<u>DECISION</u>	The Representative from M/s Hospital Supply Corporation submitted their grievances after due date: 21.05.2019. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected due to late submission

Name of Firm	M/s Total Technologies
Item No.1	Heavy Duty Stream Sterilizer Model: VS 6/2 E/V, Make: Steelco
Bid Status	Responsive
Reasons of Rejections	
Grievances of Applicant	<ul style="list-style-type: none"> It is stated that product / Model Quoted By M/s Mediland is manufactured in "Turkey" hence its country of origin is "Turkey" while as per specifications of the tender inquiry the country of origin required was "USA/EEC/Japan." Therefore the quoted product does not meet the panel requirement of the tender inquiry further the quality / standard also does not comply with USA/EEC/Japan. Therefore this should be re-verified and their offer should remain as non-responsive.
<u>DECISION</u>	The Representative from M/s Total Technologies attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected and the status of the firm M/s Mediland Pakistan is declared as "Responsive". Due to following reasons They have provided the undertaking certificate from Getinge that Trans by Getinge Medikal is a wholly owned factory of Getinge AB within the corporate organizations of Getinge AB, All manufacturing of Trans

	by Geisinger Medical is carried under the same quality standard as adopted by Geisinger and product process is also conducted under the supervision of Geisinger Sweden (Copy Attached)
Item No. 2	Central Supply System Model: Multi Items, Make: Greggersen
Bid Status	Responsive
Reasons of Rejection	
Observances of Applicant	<p><u>OXYGEN FLOWMETER</u></p> <ul style="list-style-type: none"> • M/S BESTECH ENTERPRISES quoted model FLHS1 is not available on the official website of the Manufacturer M/S Hensill while as per bidding document's "Knocked Down Criteria" Clause No. 14 describes that "The quoted model of imported product shall be available on the current official website of the manufacturer, otherwise the quoted product shall be considered obsolete/ redundant and will straight away be rejected." • They also did not mention the model lot number of humidifier bottle which is against PPRA & bidding documents rule No. 13 "The firms shall also declare the make, model, country of origin of all accessories to be provided with the equipment". Further to this the department should not compromise on such kind of sophisticated and lifesaving equipment which will be directly in use with patients. • <u>SUCTION VENTURI</u> M/S BESTECH ENTERPRISES quoted model for above items is "VRHVST" which is not available on website which may please be re-verified further it may also be noted that the firm quoted "Vacuum Regulator" rather than Suction Venturi as required in the specifications. While they also did not mention the model lot number of suction bottle. • <u>ANESTHESIA SCAVENGING SYSTEM FIRM QUOTED MODEL NOT AVAILABLE ON WEBSITE</u> Please note that in the advertised specifications required Passive / Active AGSS while M/S BESTECH ENTERPRISES did not confirm either they are offering Active or passive type of AGSS. The offering of Active or passive type AGSS does have a major impact as by offering Active type of AGSS there will be need of central plant, copper pipe etc. which will increase the cost too much extent. The model of this AGSS is also not available on the official website of the manufacturer. • Further it may also be re-verified either quoted model of dryer with compressor is duplex or not as demanded? Moreover necessary / recommended certifications of European Pharmacopeia should also be confirmed if available or not? • We also like to bring in your kind attention that M/S BESTECH ENTERPRISES do not have reference of complete installation of MGPLS while a comprehensive expertise and technical resource is required in order to install, maintain & after sale services for such system while we please note that the above firm do not have such expertise / experience.

	<ul style="list-style-type: none"> ▪ Therefore in the light of above, it is requested to please consider our grievance and re-evaluate technical offer of M/S Bestech Enterprises whereas their offer should be declared as Non-responsive as there are many major deficiencies as elaborated above and has been overlooked. ▪ Your kind and just action in this regard will ensure the clean procurement process in consequence this department can procure an up to the mark product and utilization of public money can be justified.
<u>DECISION</u>	<p>The Representative from M/s Total Technologies attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm M/s Bestech Enterprises is declared as "Non-Responsive". Because it failed to show compliance from their technical literature</p> <ul style="list-style-type: none"> ▪ Oxygen flow meter model: FLHS1 ▪ Suction Venturi not quoted ▪ AGSS active or passive?

Name of Firm	M/s Hospicare System
Item No.1	Blood Gas Analyzer Model: I-STAT, Make: Abbott Molecular
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Authorization letter ▪ Offered model is hand held (Portable) instead of desktop
Grievances of Applicant	<ul style="list-style-type: none"> ▪ We are the authorized distributor for the supply of ABG analyzer, authorization letter is attached for your reference ▪ Our analyzer has been technically accepted by the DHQ Muzaffargarh, evaluation report is attached
<u>DECISION</u>	<p>The Representative from M/s Hospicare System attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected and the status of the firm is declared as "Non-Responsive". Because it failed to show compliance from their technical literature</p> <ul style="list-style-type: none"> ▪ Offered model is hand held (Portable) instead of desktop ▪ ISE (N/A)
Item No. 2	Hypo Hyperthermia: Warm Touch WT-6000, Make: Medtronic Covidien
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Past performance

	<ul style="list-style-type: none"> ▪ Authorization letter ▪ Contradiction in Country of Origin
Grievances of Applicant	<ul style="list-style-type: none"> ▪ Purchase orders attached ▪ The country of Origin of legal manufacturer Medtronic Covidien is USA, ▪ Country of origin for the hypo-hyperthermia is Malaysia , however declaration of conformity is attached for your clarification
DECISION	The Representative from M/s Hospicare System attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive" .

Name of Firm	M/s Saarf Medical Solution
Item No.1	Intensive Care Incubator Model: Shelly, Make: TSE, Czech Republic
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Product Local Market Business History as mentioned in criteria ▪ Intensive Care Incubator comprises Microprocessor controlled unit with 5 inch LCD display set/measure temperature & body skin temperature. ▪ Bed Surface 700mm x 460 mm (approx.)
Grievances of Applicant	<ul style="list-style-type: none"> ▪ We confirm you that the offered product is installed in Combined Military Hospital, Rawalpindi and Gambat Medical College, Gambat and are functioning satisfactorily. ▪ We hereby, confirm you that our offered model Shelly has the display of 9 inch colour LED against your demanded 5 inch display and obviously our offered model is higher in your desired specifications, and this is clearly evident from our quotation and brochure. Again we are submitting the brochure for your perusal and record. (Annex-A) ▪ The bed surface of our offered product is 660x400 mm. For your perusal and record, please find attached page of operational/service manual. (Annex-B)
DECISION	The Representative from M/s Saarf Medical Solution attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive" .

Item No. 2	Phototherapy Light Model: Lilly, Make: TSE, Czech Republic
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Low irradiance mode : 20-25 $\mu\text{W}/\text{cm}^2/\text{nm}$ ▪ Maximum Noise Level : 35 dB (A) ▪ Lamp unit Tilting position
Grievances of Applicant	<ul style="list-style-type: none"> ▪ We are the authorized distributor for the supply of ABG analyzer, authorization letter is attached for your reference ▪ Our analyzer has been technically accepted by the DHQ Muzaffargarh, evaluation report is attached
DECISION	The Representative from M/s Saarf Medical Solution attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive".
Item No. 3	Mattress with Cover Model: Not-Mention, Make: Local Pakistan
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Brand not mentioned
Grievances of Applicant	<ul style="list-style-type: none"> ▪ Please see attached our submitted quotation where we have clearly mentioned the Brand name Diamond/Master/Molty or equivalent) ▪ (Annex-D)
DECISION	The Representative from M/s Saarf Medical Solution attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive".
Item No. 4	Monitor with Etco2 Model: Cetus X15, Make: Axcnt Medical, Germany
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Past Performance ▪ Defibrillator protection ▪ Freeze and cascade facility ▪ Waveform: Six waveforms minimum ▪ Arrhythmia analysis and ST analysis


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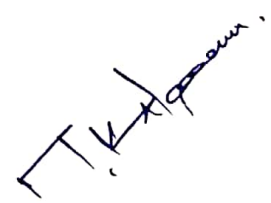
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<p>Grievances of Applicant</p>	<ul style="list-style-type: none"> ▪ We have already attached Supply Orders, Satisfactory Performance certificates and technical evaluation reports of teaching hospitals as well of private hospitals with our bid which shows the performance of our offered products. Same are reattaching for your ready reference (Annex-H) ▪ Attached certificate of our foreign manufacturer and pages of instruction manual confirms the availability of these features. (Annex-I) ▪ Our offered model has 10 waveforms display which may be verified from attached brochure and same is already submitted along with our bid. (Annex-J) ▪ These features may be verified from attached brochure. (Annex-J) <p>Representation against M/s Med Impex (Patient Monitor for THQ Burewala)</p> <ul style="list-style-type: none"> ▪ We would like to bring in your kind notice that they have offered product of USA origin for which they required quality certificate- FDA 510K as per clause 4. Standards – General Conditions of the contract of your advertised bidding documents and as per clause XV of technical evaluation criteria (Knock Down Criteria) of the said bidding documents). For your record please find attached the brochure of the offered model. ▪ We therefore request your honor to please review your decision and declare our offers as "Responsive" for sake of healthy competition among the bidders. Although we are satisfied with the points in the technical evaluation report against the other firms but we reserve our right to agitate against them at any time in case of their qualification before any highest forum.
<p><u>DECISION</u></p>	<p>The Representative from M/s Saarf Medical Solution attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive". While grievances submitted against M/s Med Impex is hereby rejected</p>
<p>Item No. 5</p>	<p>Dialysis Machine Model: DIAdvance Flex, Make: Dialife SA</p>
<p>Bid Status</p>	<p>Non-Responsive</p>
<p>Reasons of Rejections</p>	<ul style="list-style-type: none"> ▪ Past performance ▪ Product Local Market Business History as mentioned in criteria ▪ Dialysis Machine with touch digital display size 10.4 inches or more ▪ Battery Backup for at least 20-min
<p>Grievances of Applicant</p>	<ul style="list-style-type: none"> ▪ Our offered model is running satisfactorily and we have already attached performance certificates with our bid and same re-attaching here for your perusal and record (Annex-E). ▪ We confirm you that the offered model has display size 10.4 inch as demanded in the advertised specifications and this may be verified from attached manual. (Annex-F) ▪ We confirm you that the offered model has battery backup time of 30 minutes, may be verified from attached manual. (Annex-G)

<u>DECISION</u>	The Representative from M/s Saarf Medical Solution attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive" .
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Name of Firm	M/s Vital Care
Item No. 1	Monitor with Etco2 Model: Scalis-15, Make: Heyer, Germany
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Electro surgical interference suppression / protection defibrillator protection Product Local Market Business History as mentioned in criteria ▪ Freeze Cascade Facility ▪ Waveform: Six Wave Forms Minimum ▪ Arrhythmia Analysis & St Analysis
Grievances of Applicant	<ul style="list-style-type: none"> ▪ Our quoted model SCALIS 15 consists of Electro surgical interference suppression / protection defibrillator protection which is also mentioned in our catalog/brochure attached with our technical offer (copy also attached for your reference). ▪ Our quoted model SCALIS 15 consists of Freeze & Cascade facility which is a basic parameter / feature available widely in all Cardiac Monitors. ▪ We further hereby confirm that our quoted model SCALIS 15 has both Freeze & Cascade Facility. ▪ Our quoted model SCALIS 15 consists of 14 Waveforms which is also mentioned in our catalog/brochure attached with our technical offer (copy also attached for your reference). ▪ Our quoted model SCALIS 15 consists of Arrhythmia Analysis & St Analysis which is also mentioned in our catalog/brochure attached with our technical offer (copy also attached for your reference).
<u>DECISION</u>	The Representative from M/s Vital Care attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive" .





Name of Firm	M/s Al-Kareem Medical Technologies
Item No. 1	Intensive Care Incubator Model: NTBI-87, Make: Nova Technocare, UK
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Product Local market business history as mentioned in criteria ▪ Servo Control System
Grievances of Applicant	<ul style="list-style-type: none"> ▪ Product history from the local market in the shape of purchase orders from different hospitals is attached with the bid and copy attached here for your ready reference. ▪ Our system is totally servo control system and this servo control system is offered in the technical bid and also mention on the brochure
DECISION	<p>The Representative from M/s Al-Kareem Medical Technologies attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected and the status of the firm is declared as "Non-Responsive". Because it failed to show compliance from their technical literature</p> <ul style="list-style-type: none"> ▪ Servo Control System
Item No. 2	Phototherapy Light Model: LED-1000, Make: Veiele, Sweden
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Product Local market business history as mentioned in criteria ▪ Low Irradiance mode: 20-25μW/cm²/nm ▪ Maximum noise level 35dB(A)
Grievances of Applicant	<ul style="list-style-type: none"> ▪ Product history from the local market in the shape of purchase orders from different hospitals is attached with the bid and copy attached here for your ready reference. ▪ Our system can producer low irradiance level 20-25μW/cm²/nm and even lower than this. ▪ Our system is noise free design as mentioned on brochure.
DECISION	<p>The Representative from M/s Al-Kareem Medical Technologies attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected and the status of the firm is declared as "Non-Responsive". Because it failed to show compliance from their technical literature</p> <ul style="list-style-type: none"> ▪ Low Irradiance mode: 20-25μW/cm²/nm
Item No. 3	Diathermy Model: ESU-300, Make: Advanced Instrumentation, USA
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Past performance

Grievances of Applicant	<ul style="list-style-type: none"> ▪ Product Local market business history as mentioned in criteria ▪ Compliance with defined quality standards ▪ Past performance is according this product is attached with technical bid and copy attached here for your reference. ▪ Product history from the local market in the shape of purchase orders from different hospitals is attached with the bid and copy attached here for your ready reference. ▪ Quality certificate is attached with the technical bid.
<u>DECISION</u>	<p>The Representative from M/s Al-Kareem Medical Technologies attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive".</p>

Name of Firm	M/s Bestech Enterprises
Item No. 1	Central Supply System Model: Multi Items, Make: G-Samaras
Bid Status	Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ The firm didn't participate in the Pre-Bid meeting held on 22-04-2019 at THQ Burewala. ▪ The offered system was not as per the revised specifications ▪ The offer was deficient as the Suction Venturi was not quoted in the offer
Grievances of Applicant	<ul style="list-style-type: none"> ▪ In case of Central Supply System against Tender Inquiry # 2(B), point # 1 of special terms and conditions goes as follows: <ul style="list-style-type: none"> ▪ "The Major equipment like manifold, pendants, bed head units and outlets should be manufactured and supplied by the same Principal." ▪ However, the technical offer of the bidder named M/s Total Technologies is Greggerson, Germany, but under mentioned major equipment are supplied by a different manufacturer: <ol style="list-style-type: none"> a. Bed Head Unit for ICU – LM Medical, Italy b. Bed Head Units for Wards & Private Room – LM Medical, Italy c. Ceiling Pendants for Theaters – LM Medical, Italy ▪ Non-Compliance of this special term/condition requires that M/s Total Technologies is declared as "Technically Non-Responsive".

	<ul style="list-style-type: none"> ▪ In case of Copper Piping, M/s Total Technologies has mentioned 02 manufacturers namely, Greggersen, Germany & Tonoli, Italy whereas only 1 manufacturer should be mentioned. Their bid for copper piping may please be rejected on this ground. ▪ Kindly also check whether M/s Total Technologies has any past experience of supply and installation of Central Supply System manufactured by Greggersen, Germany. In case of no past experience, their bid may please be rejected. ▪ M/s Total Technologies has mentioned Compressor manufactured by Boge, Germany. It is requested to please check whether the said bidder has the authority letter from Boge, Germany to supply this item or not. In case the bidder has no authority letter, their bid for Compressor may please be rejected.
<p>DECISION</p>	<p>The Representative from M/s Bestech Enterprises attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected and the status of the firm M/s Total Technologies is declared as "Responsive" due to following reasons</p> <ul style="list-style-type: none"> ▪ The firm quoted the reference of previous floated specification that Major equipment like manifold, pendants, bed head units and outlets should be manufactured and supplied by the same Principal ▪ But after the pre-bid meeting which was held on dated: 22.04.2019 the above term was revised as Major equipment like manifold and outlets should be manufactured and supplied by the same Principal while ▪ Pendant, Bed Head Unit and medical air compressor may be of different manufacturer but should be supplied by the same manufacturer of medical gas pipeline system

Name of Firm	M/s Mediland Pakistan
Item No. 1	Heavy Duty Steam Sterilizer Model: TS420ECNX, Make: Trans Getinge, Sweden
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ High pressure Steam Sterilizer each with external steam supply as primary source with integrated steam generator as backup ▪ Signal Door ▪ Program / Cycle selection ▪ Automatic Heat Exchanger ▪ Built In Air Detector
Grievances of Applicant	<ul style="list-style-type: none"> ▪ Our quoted Sterilizer is configured for connection to a building (central) steam supply as well as has integrated electrical steam generator. (Any source can be chosen as primary or secondary source)

	<ul style="list-style-type: none"> ▪ Reference page is attached as copy. ▪ Our quoted model (TS420EC2NX) has double door system. Which is clearly mentioned in our technical offer as well as on brochure. ▪ Reference page for clarification is attached as copy. ▪ The operator has access to the cycle selection, cycle start and door control through operator panel. ▪ Further there are six standard programs and ▪ 99 additional adjustable programs. ▪ Reference pages for clarification are attached as copy. ▪ Our Steam Sterilizer has automatic heat exchanger which comes with water saving system. ▪ Reference pages for clarification are attached as copy. ▪ Air detector is used to remove air, the program cycles employ mechanical air removal with a series of vacuum/pressure pulses to effectively remove air for assured sterilization. ▪ Reference page for clarification is attached as copy.
<p><u>DECISION</u></p>	<p>The Representative from M/s Mediland Pakistan attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive".</p>
<p>Name of Firm</p>	<p>M/s Mediland Pakistan</p>
<p>Item No. 2</p>	<p>Diathermy Model: Maxium Smart C Make: KLS Martin, Germany</p>
<p>Bid Status</p>	<p>Responsive</p>
<p>Reasons of Rejections</p>	
<p>Grievances of Applicant</p>	<p>M/S G Med, Model: Excell 350Mc DSE, Make: ALSA, Origin: Italy, Bipolar Coagulation 50 w. Monopolar Contact Coagulation Power of 100 watts. Wire loop Electrode. Manufacture Authorization is doubt full We would like to bring into your kind notice that the same brand & model has been quoted in different institute via different local firms. The model have been quoted by M/S Fore Care in Jinnah Hospital Lahore, said firm have the Authorization ALSA there. This Model have been quoted By M/S Human Health Care in the C.O Toba Tek Singh. M/S Human healthcare have the Authorization ALSA There. As the Same brand is authorized by different local firms. SO it is doubt full that whom is the real sole Agent of this brand and who is the responsible for its backup services. No Bipolar Coagulation only micro & Macro Bipolar Coagulation .They don't have monopolar contact coagulation .They don't have wire loop electrode in range of Accessories by the quoted brand. M/s Vital Care quoted Diathermy Model: Surton 300HP Make: LED Spa, Italy</p>

	<p>Different Blend Model of Cutting & Coagulation Power</p> <p>Audio Visual Alarms</p> <p>Knife Electrode</p> <p>Wire Loop Electrode</p> <p>Re-Usable Silicon Patient Plate</p> <p>No, Only one blend monopolar & bipolar Not, According to Specifications & it's verify harmful due to safety purpose while rest of accessories not mention in Brochure.</p>
DECISION	<p>The Representative from M/s Mediland Pakistan submitted their grievances after due date: 21.05.2019.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected due to late submission</p>

Name of Firm	M/s Sial Traders
Item No. 1	Monitor with Etc2 Model: M7610, Make: Oricare, USA
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Past performance ▪ Defibrillator Protection ▪ Freeze & Cascade Facility ▪ Arrhythmia Analysis & ST Analysis
Grievances of Applicant	<ul style="list-style-type: none"> ▪ All features are available in our quoted system. See the original brochure.
DECISION	<p>The Representative from M/s Sial Traders attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby accepted and the status of the firm is declared as "Responsive".</p>

Name of Firm	M/s G-Med Pvt. Ltd
Item No. 2	Shortwave Diathermy Model: Intellect Shortwave 400, Make: DJO Global Chattanooga, USA/EU
Bid Status	Responsive
Reasons of Rejections	

<p>Grievances of Applicant</p>	<ul style="list-style-type: none"> ▪ We have already submitted the past performance for the quoted product/model. For your kind consideration copies also attached. We have supplied this unit in DHQ Teaching Hospital Gujranwala. Please review your evaluation and accept our product. ▪ M/S KASBN have quoted model Thermo Pro Manufacture by ZIMER. They did not have any single past performance for the quoted product/model. They did not meet the technical specification as per demanded the point is that their precise output power is not as per demanded specification. ▪ Their Maximum output power in continuous mode is 100 watt whereas demanded is 400Watt. ▪ Their maximum output power in pulse mode is 200 watts whereas demanded is 1000watt. ▪ Their pulse duration is 1000us which is far more than the required pulse duration which is not good for human body it can damage the skin and cause various diseases. ▪ So please keep them non responsive and did not accept any kind of undertaking ▪ M/S Forecare have quoted model SW 500 manufacture by Ac international. They did not have sole distribution for the quoted product/manufacture. Same manufacture brand is quoted by M/S KASBN for the item in this tender. So this firm is not eligible for further bidding process. ▪ Their quoted model have pulse duration fixed on 400usecond whereas as demanded is the range 200-us-600us. So please keep them rejected and did not accept any kind of undertaking
<p>DECISION</p>	<p>The Representative from M/s G-med submitted their grievances after due date: 21.05.2019. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected due to late submission</p>
<p>Item No. 2</p>	<p>Tilt Table Model: VEKO-1062/3E, Make: AGA Sanitatsartikel GmbH, Germany</p>
<p>Bid Status</p>	<p>Responsive</p>
<p>Reasons of Rejections</p>	
<p>Grievances of Applicant</p>	<ul style="list-style-type: none"> ▪ We have already submitted the past performance for the quoted product/model. For your kind consideration copies also attached. Our same product/model is supplied in DHQ Teaching Hospital Sahiwal. ▪ Our quoted model have the capacity of tilting upward -20 Degree to +74 Degree In addition to these dimension our table's backrest can be adjusted +30 Degree which is better than the advertised specification. ▪ Furthermore we undertake that our quoted model is as per required specifications. ▪ Please review your evaluation and accept our product/model. ▪ M/S KASBN & Forecare Quoted Brand AC International Model AZURYT II. This model is specifically have one section whereas demanded is three section which is not minor deviation and this model cannot be adjusted to suit the user's need. So these firms are not technically eligible. Both firm have quoted same brand/product so they did not have exclusive authorization and they did not have any

	past performance for the quoted product. Please reject their offer and keep them non responsive and It is requested that don't accept any kind of undertaking regarding these objections.
DECISION	The Representative from M/s G-med submitted their grievances after due date: 21.05.2019. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected due to late submission
Item No. 3	EMS Model: Therapic 9200, Make: EME Sri, Italy
Bid Status	Responsive
Reasons of Rejections	
Grievances of Applicant	<ul style="list-style-type: none"> ▪ We have already submitted the past performance for the quoted product/model/Manufacture. For your kind consideration copies also attached. We have supplied this EME, Italy products in DHQ Teaching Hospital Sahiwal, DHQ Hospital Vehari, Allied Hospital Faisalabad and CEO District Health Authority Rawalpindi. We also prequalified for this item in prequalification of Primary and secondary healthcare department of Punjab. So please accept our product and give us a chance for further bidding process. ▪ M/S KASBN have quoted model MODULO Medical 2 manufacture by Fisioline. ▪ Their quoted model did not have 25-30 currents type for your kind consideration broacher copy attached. ▪ Furthermore they did not have any past performance for the quoted model/brand. Please keep this firm non responsive.
DECISION	The Representative from M/s G-med submitted their grievances after due date: 21.05.2019. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected due to late submission

Name of Firm	M/s Medequips Pvt. Ltd
Item No. 1	Monitor with Etco2 Model: BSM-6701K, Make: Nihon Kohden, Japan
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Defibrillator Protection ▪ Freeze and cascade facility ▪ Minimum waveform ▪ Arrhythmia and ST Analysis ▪ Battery Backup
Grievances of Applicant	<ul style="list-style-type: none"> ▪ We confirm that the observations raised in TEC report is available in our offered system technical data is attached
DECISION	The Representative from M/s Medequips submitted their grievances after due date: 21.05.2019. The committee after due deliberation and discussion, keeping in view the required parameters in detail and

	decided that the grievance submitted by the firm is hereby rejected due to late submission
Item No. 2	Baby Resuscitation Trolley Model: Sunflower, Make: Atoms, Japan
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Product Local market business history as mentioned in criteria ▪ Built-in Weight Scale
Grievances of Applicant	<ul style="list-style-type: none"> ▪ We confirm that the offered system is already installed in major hospitals of Punjab. We confirm that we have offered built-in weight monitor in our offer
<u>DECISION</u>	The Representative from M/s Medequips submitted their grievances after due date: 21.05.2019. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected due to late submission
Name of Firm	M/s Medequips Pvt. Ltd
Item No. 3	Phototherapy Light Model: 60360 Billi Therapy, Make: Atoms, Japan
Bid Status	Non-Responsive
Reasons of Rejections	<ul style="list-style-type: none"> ▪ Spectral irradiance High irradiance mode ▪ Wavelength Range ▪ Maximum Noise Level ▪ Height Adjustment ▪ Lamp Unit Dimensions ▪ Effective Surface Area
Grievances of Applicant	<ul style="list-style-type: none"> ▪ Product history from the local market in the shape of purchase orders from different hospitals is attached with the bid and copy attached here for your ready reference. ▪ Our system is totally servo control system and this servo control system is offered in the technical bid and also mention on the brochure
<u>DECISION</u>	The Representative from M/s Medequips submitted their grievances after due date: 21.05.2019. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that the grievance submitted by the firm is hereby rejected due to late submission

The meeting ended with a vote of thanks to and from the Chair:-

maids 27/5/19.
 Procurement Officer
 Tehsil Head Quarter Hospital, Burewala
 (Member)

Deputy Director (B&A)
 District Health Authority, Vehari
 (Member)

T.K. Dhanraj 27.05.2019
 Divisional Engineer (Biomedical)
 BEREC, PS HealthCare Department
 (Member)

District Health Officer
 PS Healthcare Department, DHA Vehari
 (Chairman)