

## MINUTES OF THE MEETING

**AGENDA:** REDRESSES OF GRIEVANCES OF BIDDERS REGARDING PROCUREMENT OF LAB CHEMICALS FOR THQ HOSPITAL BUREWALA FOR THE FISCAL YEAR 2021-22

**Date & Time:** 15.09.2021 @ 11:30 Am

**Venue:** MS Office THQ Hospital Burewala.

A meeting of the Grievance Redressal Committee was held to redress the grievances of the bidders, as per Rule 67 of Punjab Procurement Rules, 2014, for procurement of lab chemicals for THQ Hospital Burewala for Fiscal Year 2021-22. Following members participated in the meeting:-

1. Dr. Imran Ahamd	Medical Superintendent	chairman
2. Dr. Muhammad Khalid Mahmood	Ent Surgeon	member
3. Dr. Asif Ali	Cardiologist	member
4. Dr Iqbal	General Surgeon	member
5. Mst. Iqra Noor	QAO	member

The Representative of the following firm were also present:-

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| 1. M/s Human Medical Services PVT. Ltd. |
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### PROCEEDING:

- Background of the case is that THQ Hospital Burewala invited bids for procurement of Lab Chemicals for THQ Hospital Burewala, through advertisement in national press (**Khabrain**) on **22.06.2021** & websites of Punjab Procurement Regularity Authority Punjab on 22.06.2021. The process was initiated for provided list lab chemicals for THQ Hospital Burewala. In response there to, 08 tenders were received for lab chemicals and opened on **06.07-2021**. **The financial bid was opened on 17.07.2021.**
- The finalized (technical+ financial) evaluation report was uploaded on the official website of THQ Hospital Burewala on **Dated: 21.08.2021**. Against the Evaluation Report, Grievances were received from aggrieved **bidders up to 01-09-2021** which were placed before the Grievance Redressal Committee for decision.
- The case wise proceedings of the meeting are as follows

Name of Firm	M/s Human Medical Services PVT. Ltd.
Item No.25,26,27, Item No.17,18,19,20	<b>Complete cell pack of Abacus Hematology Analyser, HBsAG Devices, anti-HCV Devices, MP devices, typhoid devices</b>
Bid Status	Responsive
Health Facility	THQ Hospital Burewala
Reasons of Grievance	<ul style="list-style-type: none"> <li>▪ The company does not quote lowest rates in all above items.</li> </ul>
Grievances of Firm	<p>Company submitted the grievance on Dated: 28.08.2021.</p> <ol style="list-style-type: none"> <li>M/s Human medical services claimed that they are Authorized distributor of Diatron Hungary, Human Diagnostic Germany And Diagnostar USA)</li> </ol>

2. Unauthorized firms are responsive in technical evaluation.

The Representative from **M/s Human Medical Services Pvt.Ltd.** attended the meeting and presented their grievance to the grievance Redressal Committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail and decided that in technical evaluation criteria of bidding documents mentioned in part-I section-IV, it is clearly mentioned that goods quality certificates can be provided in case of general order supplier and service providers.

As per clauses quoted in grievance, it is clearly mentioned in **ITB CLAUSE 2. 2.1 "This Invitation for Bids is open to all Manufacturer, distributor, suppliers"**. In bidding document clause 25.1,25.2, there is not any statement of supplier maintenance, repairing, spare parts replacement/stocking obligations. This tender is for procurement of chemicals or reagents of equipments. It does not have any link related to the spare parts or service of equipment.

MoreOver as per the specs mentioned in approved PVMS of Hematology analyser, it is clearly mentioned that these equipments are "OPEN REAGENT EQUIPMENTS" which means you can procure their reagents from cost based method(lowest rates).

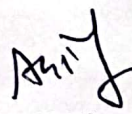
As the rates quoted by the firm in the above mentioned items are not lowest so the status of the grievance of firm is declared as "**REJECTED**".


**DECISION**


The meeting ended with a vote of thanks to and from the Chair:-

  
**Mst. Iqra Noor**  
Quality Assurance Officer  
(Member)

  
**Dr Iqbal**  
General Surgeon  
(Member)

  
**Dr Asif Ali**  
Cardiologist  
(Member)

  
**Dr M.Khalid Mehmood**  
ENT Surgeon  
(Member)

  
**Dr Imran Ahmad**  
Medical Superintendent  
(Chairman)